

**Louisiana MIG Project
MPP/Medicare Prescription Drug
Enrollment Initiatives
Call Scripts**

November Call Script

Hi, this is [REDACTED]. I'm calling from the Medicaid office in [REDACTED] on behalf of the Medicaid Purchase Plan for workers with disabilities.

I'm calling to remind you that you (and your guest) agreed to have lunch/dinner with us on November/December [REDACTED] at:

?????? Restaurant
123 ABC Blvd.
Anytown, La.

Our event will start at 11 a.m./ 5 p.m.

Please remember to bring the Comparison Guide we mailed to you recently completed with your information or your prescriptions, your Medicare card, and any identification card you have from other health insurance with you to our meeting. We **will not** be able to help you compare drug plans and make a choice about your new coverage if you do not bring this information with you.

Do you have any questions or need more information from me now?

☐ Yes ☐ No (If yes, La. Talking Points previously approved by CMS and used by Hotline staff will be utilized for Q & A.)

We look forward to seeing you next week.